

Service Complaint Form

Name:	
Residential address:	
Postal address:	
Postcode:	
Telephone:	Mobile:
Email:	Date:
Staff member dealt with so far:	

Complaint details:

Preferred solution:

When complete, please detach the form and deliver to:

In person:

Administration Building
Civic Boulevard, Rockingham
Monday to Friday
8.30am to 4.30pm

In writing:

Chief Executive Officer
City of Rockingham
PO Box 2142
Rockingham DC WA 6967

By email: customer@rockingham.wa.gov.au

Copies of this form can also be downloaded from the website rockingham.wa.gov.au

The City of Rockingham is collecting your personal information for the purpose of a service complaint. It may also be used for secondary purposes which would be reasonably expected. We may share your information with authorised third parties to assist in the review of your complaint.

If the personal information is not collected, we may not be able to effectively investigate and respond to your complaint.

To access, correct or learn more about how we handle personal information please contact privacy@rockingham.wa.gov.au or visit rockingham.wa.gov.au/privacy

